

Terms of Service

Effective Date: July 12, 2025

1. Acceptance of Terms

By downloading, installing, or using the Adaptalyfe mobile application ("App"), you agree to be bound by these Terms of Service ("Terms"). If you do not agree to these Terms, do not use the App.

2. Description of Service

Adaptalyfe is a mobile application designed to support individuals with neurodevelopmental disabilities in building independence through:

- Daily task management and visual guidance
- Emotional wellness tracking and support
- Medical information management
- Emergency contact systems
- AI-powered assistance (AdaptAI)
- Caregiver collaboration tools

3. User Eligibility

Age Requirements

- Users must be 13 years or older
- Users under 18 require parental consent
- Users under 13 require explicit parental consent and supervision

Capacity to Consent

- Users with cognitive disabilities may use the App with appropriate support
- Caregivers may assist with consent and ongoing use
- Legal guardians may provide consent on behalf of users when appropriate

4. Account Registration

Account Creation

- Provide accurate and current information
- Maintain security of login credentials
- Notify us immediately of unauthorized access
- One account per user (shared family accounts permitted)

Account Responsibility

- You are responsible for all activities under your account
- Caregivers with account access must respect user privacy
- Users may revoke caregiver access at any time

5. Privacy and Data Protection

Data Collection

- We collect information as described in our [Privacy Policy](#).

- All health information is protected under HIPAA
- Location data is collected only with explicit consent
- Usage data helps improve accessibility and functionality

Data Security

- Industry-standard encryption and security measures
- Regular security audits and updates
- Immediate breach notification procedures
- Secure data storage and transmission

6. Permitted Use

Appropriate Use

- Use the App for its intended purpose of building independence
- Respect other users' privacy and safety
- Provide accurate information for safety features
- Use emergency features responsibly

Prohibited Activities

- Sharing account credentials with unauthorized persons
- Attempting to bypass security measures
- Using the App for illegal activities
- Misusing emergency features or providing false emergency information

7. Medical Disclaimer

Not Medical Advice

- The App is not a substitute for professional medical care
- Information provided is for educational purposes only
- Always consult healthcare providers for medical decisions
- Emergency features supplement but do not replace emergency services

Health Information

- We do not provide medical diagnoses or treatment recommendations
- Medication reminders are tools, not medical advice
- Users remain responsible for their healthcare decisions
- Healthcare providers should be consulted for all medical concerns

8. AI Assistant (AdaptAI)

AI Limitations

- AdaptAI provides support and guidance, not professional advice
- AI responses are based on general information, not personal medical advice
- Users should verify important information with qualified professionals
- AI cannot replace human judgment or professional services

9. Subscription and Payment Terms

Subscription Plans

- **Basic:** \$4.99/month (25 tasks, 2 caregivers)
- **Premium:** \$12.99/month (unlimited features)
- **Family:** \$24.99/month (5 users)

Payment Processing

- Subscriptions are processed through app store platforms
- Prices subject to change with 30-day notice
- No refunds for partial subscription periods
- Cancel anytime through app store settings

10. Accessibility Commitment

Accessibility Features

- Full compliance with WCAG 2.1 AA standards
- VoiceOver and TalkBack screen reader support
- High contrast and large text options
- Keyboard navigation support

Ongoing Improvement

- Regular accessibility audits and updates
- User feedback integration for accessibility improvements
- Consultation with disability community members
- Commitment to universal design principles

11. Limitation of Liability

Liability Limits

- Our liability is limited to the amount you paid for the service
- We are not liable for indirect, incidental, or consequential damages
- Some jurisdictions do not allow liability limitations
- Nothing in these Terms limits liability for gross negligence or willful misconduct

User Responsibility

- Users are responsible for their own safety and well-being
- The App supplements but does not replace professional services
- Users should have appropriate backup plans for emergencies
- Always use emergency services (911) for true emergencies

12. Changes to Terms

Modification Process

- We may modify these Terms with 30-day notice
- Users will be notified via email and in-app notifications
- Continued use constitutes acceptance of modified Terms
- Users may terminate their account if they disagree with changes

13. Account Termination

User Termination

- Users may terminate their account at any time
- Account termination cancels all associated subscriptions
- Most user data is deleted within 30 days
- Some data may be retained for legal compliance

14. Contact Information

Customer Support

- **Email:** support@adaptalyfe.com
- **Phone:** 1-800-ADAPTALYFE
- **Website:** <https://adaptalyfe.com/support>
- **Hours:** Monday-Friday, 9 AM - 5 PM ET

Legal Notices

- **Terms Questions:** legal@adaptalyfe.com
- **Privacy Concerns:** privacy@adaptalyfe.com
- **Accessibility Issues:** accessibility@adaptalyfe.com

Emergency Contact

- **Crisis Support:** crisis@adaptalyfe.com
- **Safety Concerns:** safety@adaptalyfe.com
- **Immediate Dangers:** Contact 911 or local emergency services

: July 12, 2025

: 1.0

: English (US)

These Terms of Service are written in plain language to be accessible to all users. If you need this information in a different format or have questions about any section, please contact our accessibility team.